

## FAQ's

### Bluewater Leisure Centre Fees and Charges 2023/2024

#### Why do we need to change fees and charges?

Bluewater Leisure Centre undergoes a pricing adjustment each year as part of Colac Otway Shire Council's budget process. These changes take into consideration CPI, past fee changes, ensuring fair competition between local competitors and industry benchmarking. These increases will help to cover the costs of running the centre while maintaining affordable and fair access and a high quality service and facility for our community. Council makes every effort to keep prices affordable so that our community can continue to use this great facility and enjoy the social and health benefits it provides.

#### Will we get more from the service than what we do now for the extra cost?

Bluewater will still provide the same high standard of service with the same friendly staff. The change in fees will simply ensure that Bluewater continues to deliver high quality services and facilities to accommodate the current demand.

#### When is the change effective of?

Admission Type	Date fee increase effective
Direct Debit	First payment on or after 1 August 2023
Paid in Full Memberships & Multipasses	At membership expiry/sign up 1 August 2023
Casual admissions	1 August 2023
Facility Hire	1 August 2023

#### Updated Fees & Charges

Can be viewed on Bluewater's website [www.bluewater.org.au](http://www.bluewater.org.au)