## FAQ's

## Bluewater Leisure Centre Fees and Charges 2022/2023

## Why do we need to change fees and charges?

Bluewater Leisure Centre undergoes a pricing adjustment each year as part of Colac Otway Shire Council's budget process. These changes take into consideration CPI, past fee changes, ensuring fair competition between local competitors and industry benchmarking. These increases will help to cover the costs of running the centre while maintaining affordable and fair access and a high quality service and facility for our community. Council makes every effort to keep prices affordable so that our community can continue to use this great facility and enjoy the social and health benefits it provides.

## Why are some charges going down?

At Bluewater, we aim to provide a consistent level of discount for certain types of memberships, for example Paid in Full memberships should reflect a 5\% discount on Direct Debit rates and Concession memberships are at a $20 \%$ discount to full price memberships. Some fees and charges for 2022-2023 are decreasing to ensure we continue to provide these standard discounts.

Will we get more from the service than what we do now for the extra cost?
Bluewater will still provide the same high standard of service with the same friendly staff. The change in fees will simply ensure that Bluewater continues to deliver high quality services and facilities to accommodate the current demand.

## When is the change effective of?

| Admission Type | Date fee increase effective |
| :--- | :--- |
| Direct Debit | First payment on or after 1 August |
|  | 2022 |
| Paid in Full Memberships \& | At membership expiry/sign up |
| Multipasses | 1 August 2022 |
| Casual admissions | 1 August 2022 |
| Facility Hire | 1 August 2022 |

## Updated Fees \& Charges

Can be viewed on Bluewater's website www.bluewater.org.au

